



## Projects Experience

### International Insurance Group (2010–2011)

- Define the Worldwide Information System Architecture of Property & Casualty Solution.
- Define Reuse Operational Strategy, motivate, convince, define element of measurement (France, Belgium, India, Mexico)
- Analyze Vendor Software architecture & define approach to execute projects.

### International Assistance & Insurance Group (2007–2011)

- Assess the International Business & Information Systems (France, UK, Italy, Spain, Germany, Poland, Czech Republic)
- Establish the current & forecasted Information Systems Architectures/Urban plans.
- Define the new group operational Information System Strategy and plan.
- Business analysis and scoping for deployment of convergent solution in the different entities.
- Business scoping and deployment of the new solution in Czech Republic & Italy.
- Operational consulting for building a group Architecture team for Business, functional & Technical levels. Products: Auto Assistance, Travel Assistance, Health Insurance.
- Put in place a 'Software product' approach for the core Assistance business application (Front & Middle Office).
- Lead the Business analysis & design for the core system (Assistance case management, case accounting, automatic provider assignment, incoming and issued invoices, accounting, paperless invoices, auto invoicing, Geo localization and printing system).
- Define the project methodology ( From Business Gap Analysis to delivery).

### French Bank (2005–2007)

- Financial & International department : Define the Business Requirement for building the Enterprise party repository. Deploy a workflow system automating customer management processes (Front to back office). International scope (Europe, USA et Asia). Synchronize different party repositories.

### International Bank Group (2003–2005)

- Group IS (2005) : Lead a workgroup for defining the Data exchange Architecture between the different group entities IS.
- Investment Banking (2003) : Audit large program, propose enhancement and establish recommendations. (Business needs definition, Business process modeling, Program team organization, planning & tools).

### Canadian Telecom Devices Manufacturer (2004–2005)

- Launch the European entity : Market study, partnerships & sales. Business cases : Financial market data feed, RFID, supply chain...: ESB Hardware product.

### French INTERNET provider (2003–2004)

- Business consulting: Define cost optimization and quality improvement for customer assistance processes.
- Stock management: Scope the project and define the target Business processes.

### French Insurance company (2001–2002)

- Define the Architecture of CRM project & the integration architecture with legacy systems.
- Build an IS Architecture team: approach, team organization.
- Define the Enterprise repository for authorization system.
- Elaborate Incremental approach for defining business needs & specifications (prototyped approach)